Helpful Tips to Keep Your Freight Costs Low

This list of tips will help you keep freight costs low and avoid unexpected charges on your invoice.

1. The most economical method of shipping is called “Dock-to-dock”, meaning we load it onto the truck with a pallet jack and both the departure and arrival warehouses are equipped with “dock-high” doors for the trucks to back up to. Additional charges beyond this include:

   - Lift gate & Pallet jack: these are required when delivering to storage units and other ground-level destinations. *This service may add an extra day to your delivery time as there are not as many freight trucks equipped with these items, so they are harder to schedule*

   Lift gates have an 1,800 lb. weight limit, so your product may end up being package on more pallets to accommodate

   - Inside Delivery: this is a service that must be requested ahead of time if you expect the driver to pull the pallet of material into a storage unit, a garage, an office, etc. With most freight deliveries, the truck driver does not actually pull the material into the destination, and as such, freight carriers have begun charging for this service. Be sure to mention if there are any stairs or elevators they will have to take.

   - Limited Access Fees: Freight carriers have begun charging for having to deliver to locations that are not easily accessible. It is in your best interest to be sure you have product delivered to a location that can accept a large truck.

2. Remember that freight quotes carry a fuel surcharge, and as such, are subject to minor changes on a weekly basis.

3. When calculating the number of transit days it will take for your shipment between our facility and your destination, remember that weekends and holidays do not count as days freight carriers will travel.
   - Remote areas are not serviced every day, and only by certain freight carriers. This may add a day(s) to your shipment.
   - If you require an advance phone call when the shipment is near its destination, or your destination location requires appointments for delivery, this may add a day to your shipment.

4. More than one delivery destination will result in more than one shipment and will be billed as such. (Unless your shipment can fill a “truckload”, in which case the same truck can do multiple drops in the same metropolitan area.

5. Residential Delivery: this information is imperative ahead of time, as the freight carrier will have to transfer the load to a smaller box truck before the delivery. Semi trucks cannot go into neighborhoods due to smaller streets, weight limits and HOAs. *This service may add an extra day to your delivery time.*

6. If you see the term “FOB our dock” on your quote, this means freight has NOT been quoted yet. FOB means “freight on board” and this indicates that the job, as priced, does not have further instructions or pricing for delivery.

Thank you for trusting us with your publication!